



[RETURN THIS FORM COMPLETED WITH YOUR SHOCK(S)]

CUSTOMER INFORMATION

Customer Name or Team : _____

Address : _____

Phone : _____ Email : _____

SUSPENSION INFORMATION

Car Make : _____ Model Name : _____

Date Purchased : _____ Mileage / Race Hrs : _____ Purchased From : _____

Front, Rear or Full Set [CIRCLE ONE OR ADD NOTES] : _____

SERVICE INFORMATION

STANCE USA OFFERS 2 LEVELS OF SERVICING

Short Rebuild :

- ◆ Fully clean and degrease
- ◆ Oil change
- ◆ Piston assembly strip, inspection and clean
- ◆ Strip and replace shaft seals
- ◆ Strip and replace main body o-rings
- ◆ Nitrogen refill gas to specified pressure

Full Rebuild [ALL OF SHORT REBUILD PLUS] :

- ◆ All of the Short Rebuild plus
- ◆ Full main body strip-down, inspection and clean
- ◆ Full replacement of all seals, shims, scrapers and back-up rings
- ◆ End cap removal, inspection, clean and reassembly
- ◆ Adjuster mechanism strip-down, clean, recalibration and reassembly

PLEASE MARK WHICH SERVICES YOU REQUIRE :

- Short Rebuild [\$100 / DAMPER]
- Full Rebuild [\$135 / DAMPER]
- Revalve / Modification [\$25 / DAMPER]
- Repair

Please note that any additional parts requiring replacement due to wear and tear, misuse or incorrect installation will be chargeable at the standard cost. Any additional work will be discussed with you before being undertaken.

We reserve the right to charge an additional cleaning fee per shock if they are found to be particularly dirty.

DYNO TEST

- PVP Full Open + Closed [\$25 / DAMPER]
- PVP Full Sweep + CVP Hysteresis [\$45 / DAMPER]

NOTES : _____



INSTRUCTIONS

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STEP 1 : Print and complete this form.

STEP 2 : Contact Stance USA by phone [847] 290 - 1568 or email at Sales@Stance-USA.com to arrange your service and discuss your requirements.

STEP 3 : Prepare and clean your shock(s). You may wish to remove the spring(s) to reduce the postage cost to Stance USA. There is no need to include accessories such as the C-Spanner. Package your shock(s) carefully including a copy of this form and send the package by recorded/signed delivery to :

**SERVICE DEPARTMENT
STANCE SUSPENSION USA
2181 FOSTER AVE.
WHEELING IL, 60090**

STEP 4 : Stance USA will contact you when your shocks are ready for dispatch and to arrange payment. Stance USA will contact you should any additional works be required to obtain your agreement before such works are completed.

INFORMATION

Please ensure that your shock(s) are cleaned before they are sent to Stance USA. An additional charge is applicable to each shock that arrives in an unsuitable condition. Stance USA is unable to guarantee the turn around time of any repairs or rebuilds and will not be held responsible for any delay or related losses. Service requests are usually completed within 4 weeks. All time sensitive consignments should be discussed with a member of the service team before any shocks are dispatched. Stance USA strives to accommodate customer requests, however no responsibility of loss will be assumed for failing to meet deadlines set by either the customer or the company. Stance USA will not be held responsible for any loss or damage sustained during shipping or failure to receive consignments once they are in transport. All service requests received from outside of the USA will be returned to the senders address without negotiation.

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